BEFORE THE TENNESSEE REGULATORY AUTHORITY . NASHVILLE, TENNESSEE May 25, 2000

IN RE:)
BELLSOUTH COMMUNICATIONS, INC.)) DOCKET NO. 99-00498
TARIFF TO INTRODUCE CENTREX SERVICE/)
CENTREX ISDN SERVICE)

ORDER APPROVING TARIFF TO INTRODUCE CENTREX SERVICE AND CENTREX ISDN SERVICE

This matter came before the Tennessee Regulatory Authority (the "Authority") at the regularly scheduled Authority Conference held on November 2, 1999, for consideration of Tariff No. 99-00498 (the "Tariff") filed by BellSouth Telecommunications, Inc. ("BellSouth"). BellSouth filed the Tariff with the Authority on July 12, 1999, with a proposed effective date of August 10, 1999, to introduce BellSouth Centrex service, which includes BellSouth Centrex ISDN (Integrated Services Digital Network) service, to the State of Tennessee.

BellSouth's current tariff does not offer BellSouth Centrex service or BellSouth Centrex ISDN service. BellSouth Centrex service is a central office-based business service designed to serve customers having communications characteristics such as multilocation, need for frequent and convenient interconnection services, and unpredictable growth requiring flexibility and expandability. BellSouth Centrex service will provide an arrangement of switching equipment and station lines for intercommunication among a business subscriber's station lines and for connection through the local and long distance

message network to other subscribers on a dial basis. BellSouth Centrex service will be available for any business subscriber with a need for two or more station lines and is served from a central office switch arranged to provide the service.

BellSouth Centrex ISDN service will allow simultaneous transmission of voice, data, and packet services on the same access line and will provide access to the telephone network. BellSouth Centrex ISDN service will be available only for use with BellSouth Centrex service.

After consideration of this matter, the Directors determined that the services BellSouth proposes to offer would benefit Tennessee consumers and therefore voted unanimously to approve the Tariff.

IT IS THEREFORE ORDERED THAT:

BellSouth Telecommunications, Inc.'s Tariff to Introduce Centrex Service and Centrex ISDN Service, Tariff No. 99-00498, is approved.

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Chairman

Hynn Greer, Jr., Director

Sara Kyle, Director

ATTEST:

K. David Waddell, Executive Secretary